

## REMARKS

This paper responds to the office action mailed on November 27, 2007. In the office action, claims 1-2, 5-13 and 54 are rejected under 35 U.S.C. § 102(e) as being anticipated by Chow (U.S. 6,980,817), and claims 3-4, 14 and 16-17 are rejected under 35 U.S.C. § 103(a) as being unpatentable over Chow in view of Lewis (U.S. 2004/0087300). These rejections are respectfully traversed.

The cited Chow reference discloses a procedure for over-the-air activation of a mobile phone. Specifically, the over-the-air activation process described in Chow involves two steps that are explained at columns 13-15. First, when the mobile phone is purchased, the owner or the salesperson telephones a customer service center to provide the point-of-sale information to the service provider, such as the subscriber's name, address, credit card number, home directory number, device serial number, PIN number and verification number. The customer service representative enters this information into a database and then provides the customer with a "unique data word" and a PIN that can be used to activate the mobile phone. Then, in order to activate the service, the owner calls the service provider from the mobile phone and provides the unique data word and PIN, causing the service to be activated.


In contrast, independent claims 1 and 54 describe the interaction between three separate entities – a provisioning system, a service provider, and an external system – for the purpose of causing the service provider to perform a provisioning event for an identified entity (mobile device) that receives a mobile communication service provided by the service provider. That is, claims 1 and 54 describe the interaction between three entities other than the mobile device to cause the mobile device to be provisioned by the service provider. First, the provisioning system receives a provisioning request message from an external system. Second, in response to the

provisioning request message, the provisioning system transmits information to the service provider to trigger the provisioning event. Then, the service provider communicates with the mobile device to perform the provisioning event. Clearly, nothing similar to this process is disclosed by the Chow reference. Rather, in Chow's system the provisioning event is triggered by a phone call from the mobile device itself, not by a communication from a separate provisioning system that is acting in response to a provisioning request message from an external system.

For at least the above reasons, the rejections of 1-17 and 54 are clearly in error and must be withdrawn. The Applicant respectfully submits that these claims are in condition for allowance and allowance is requested.

Respectfully submitted,

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